



Updated
December 2004

Hello, Clients!

Pilates and More has been open two years and we are honored that you trust us with your health and fitness. While we understand that there are unavoidable circumstances for late cancellations, we need to implement a structured cancellation policy, and make efficient use of the spaces available per class as some classes still have 'wait lists.' An exception will be made for 'emergencies' which is listed below. We appreciate your understanding and respect for our instructor's time.

Pilates and More Cancellation Policy – Revised December 2004

*** Late Cancellations and No Shows will be automatically deducted from 10 cards. Should you have individual sessions or a monthly package and you late cancel or no show, then the following applies:**

Private Sessions: \$70 fee (less than 24 hour notice UNLESS WE FILL THE SPACE)*
 \$70 / \$60 fee (No show, no notification)

Mat Classes: \$16 fee (less than 24 hour notice)
 \$18 fee (No show, no notification)

Equipment Classes: \$20 fee (Less than 24 hour notice)
 \$30 fee (No show, no notification)

1 hour Bodywork Sessions:
 \$45 fee (less than 24 hour notice UNLESS WE FILL THE SPACE)
 \$75 fee No Show

1.5 hour Bodywork Sessions:
 \$65 fee (less than 24 hour notice UNLESS WE FILL THE SPACE)
 \$110 fee No Show

When we need to cancel (not change) a session we will provide a session at no charge.

Emergency LATE CANCELS / NO SHOWS still incur cancellation fees, but are entitled to an additional session (equivalent to the one missed) at a discounted price: \$35 / private, \$12 / class.

We hope that you appreciate the scope of our commitment to providing the best Studio on the Main Line and we are open to your continued suggestions and, of course, your support.

Regards,
Carol Beringer